



Registering for online banking

We're an online-only bank, so it's time to register for our secure online banking portal.

Register for online banking in five simple steps



Online banking is simple and secure. If you haven't registered yet, follow these steps to get started:

- 1. Visit hodgebank.co.uk and click the 'Login' icon at the top of the page. If you're on mobile, click the three dots, then the 'Login' icon. Next, click 'Login or Register here'.
- 2. On the 'Welcome to Hodge' screen, choose the 'Existing Customer Online Registration' option.
- **3.** Enter your name, date of birth, NI number and the postcode associated with the account so we can identify you. Click 'Proceed'.
- 4. Provide a mobile number and follow the steps to verify it. You'll then be asked to do the same for your email address. Your email address needs to be unique to your account and will be your username next time you login.
 - Finally, set up your secure password. Click save & log in.

That's it! You're registered for online banking where you'll be able to view and manage your savings accounts.

Submitting your maturity instructions online



We don't take maturity instructions over the phone, so you'll need to do this using online banking. Once you've registered, follow these simple steps:

- 1. Visit www.mysavings.hodgebank.co.uk/Login and click 'Existing Customer Login', then enter your details to log in.
- 2. Once logged in, visit the 'My Savings' tab and choose the account you want to manage, then click 'View Account'. On the next page, click 'Manage Account'.
- **3.** From here, choose whether you would like to withdraw or reinvest using the yellow buttons. You can:
 - make a full withdrawal
 - make a partial withdrawal and reinvest the rest in a new Hodge Fixed Rate Bond, Cash ISA or Easy Access account
 - reinvest the full amount.
 - Follow the steps to submit your instructions.

If you need further instructions, visit the 'Account Maturity' page on our website: www.hodgebank.co.uk/savings/savings-account-maturity

Is online banking secure?

Online banking is safe and secure, with two factor authentication to help verify your identity.

Do I have to register for online banking to manage my account?

Online banking is the only way to manage your account, we can't take reinvestment instructions over the phone. If your account is maturing and you don't want to register online, please call us to start the process of closing your account.

What happens if I don't submit instructions?

At maturity, your money will go into a Maturity Holding Account in line with our T&Cs. This is a temporary account and has our lowest paying interest.

If I choose to reinvest, can I add more money later?

Yes, you can add more money within 14 days of opening a Fixed Rate account, or any time with an Easy Access account.

What if the interest rate changes after I submit my instructions?

After you have submitted your re-investment instructions, if the interest rate is higher on the day your account matures then you will automatically get the higher of the two rates.

Still need help?

Visit our website for more information. If you still need help, we're just a call or email away.

www.hodgebank.co.uk/savings/savings-account-maturity





