



Online banking portal

Registration guide

This guide is for customers who joined Hodge before 4th February 2024.

Our online banking portal has had a refresh, making it easier for you to manage your money online. This means you'll need to re-register for online banking next time you login so that you can access all the new features. Don't worry, it only takes a few minutes so you'll be up and running in no time.

Before you start

You'll receive an email from Hodge to let you know the new portal is available to you. Some customers may receive this before others, so don't worry if you haven't had yours yet.

Next time you want to login, follow the steps below to register for the new online banking portal.



Registering for the new portal



1.

Visit hodgebank.co.uk and click the 'Login' button at the top of the page.



 [Hodge for Intermediaries](#)

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 **HODGE**

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Banking with purpose

For more than 50 years we've been making a difference to the lives of our customers, helping them achieve their hopes and dreams.

[→ About Hodge](#)



Savings

Competitive interest rates with quick and easy access to your online account.

[→ Find out more](#)



Mortgages

Offering flexible terms and low-interest rates tailored to your financial needs.

[→ Find out more](#)



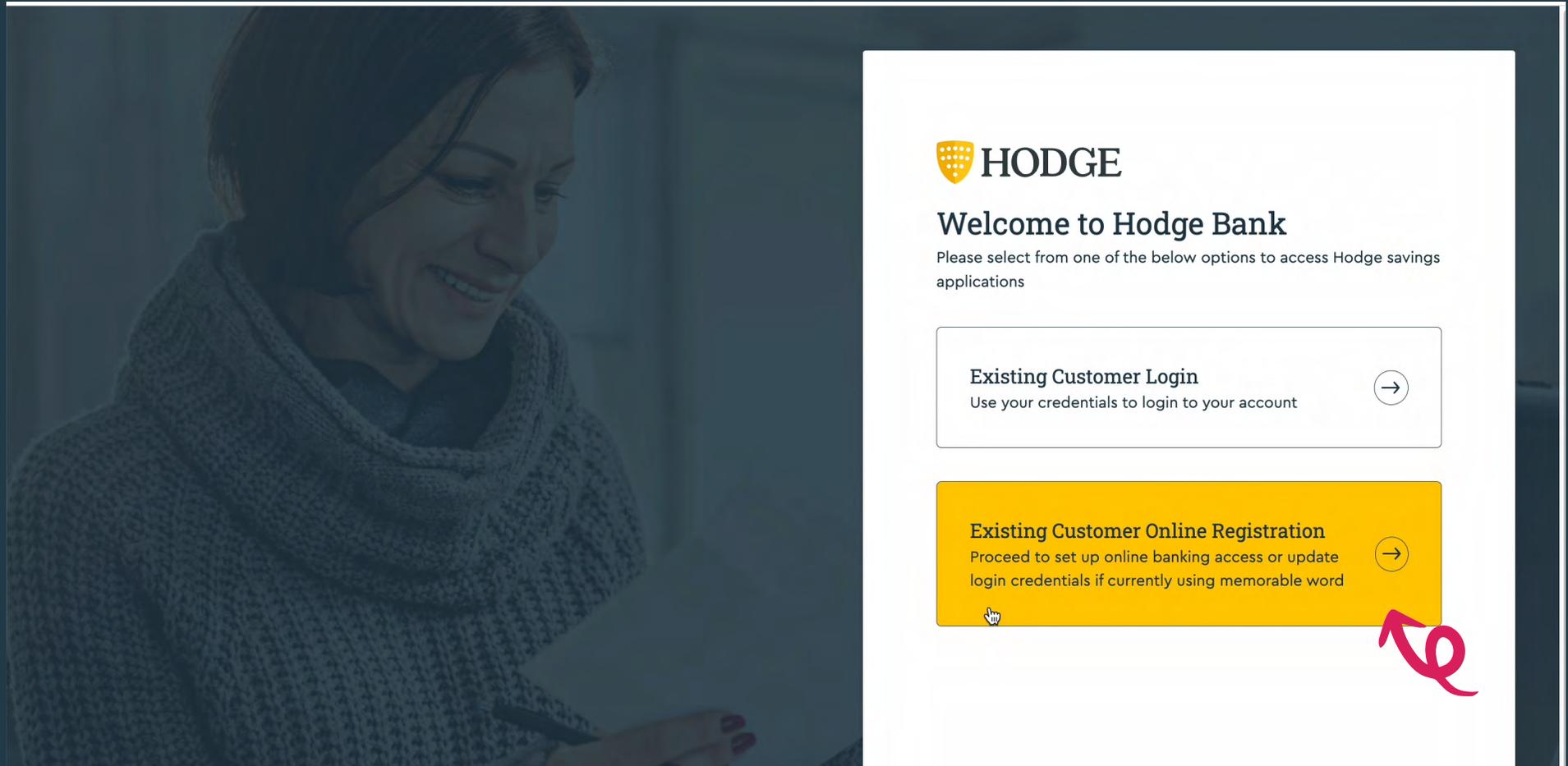
Commercial

Tailored Real Estate Finance options for professional property developers and investors.

[→ Find out more](#)

2.

Once you reach the Welcome page, click 'Existing Customer Online Registration' to get started.



3.

From here, we'll need a few more details to confirm it's really you. Enter your last name, date of birth, national insurance number and postal code and click 'Proceed'.

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Need Help? [Contact Us](#) [Login](#)

[← Online Banking Registration](#)

Help us to identify you

Last Name* 

Date Of Birth*

DD MM YYYY

National Insurance Number*

QQ 12 34 56 C

Postal Code*

[Proceed](#)



You need to provide a mobile phone number to use when logging in, this helps to protect your account with two factor authentication. Once you enter the number and click 'send code', you'll receive a one-time password to your phone to enter on the next screen.

The screenshot shows the Hodge website's mobile number verification interface. At the top left is the Hodge logo, and at the top right are links for 'Need Help? Contact Us' and a yellow 'Login' button. The main heading reads 'Please provide your mobile number for verification'. Below this is a 'Mobile Number*' input field with a '+44' country code dropdown and a text input area containing a cursor. A red arrow points to the input field. A 'Send Code' button is positioned below the input field. A help box titled 'Why are we verifying your contact details?' explains that this is for security and two-factor authentication. The footer contains the Hodge logo and regulatory information.

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Need Help? [Contact Us](#) [Login](#)

Please provide your mobile number for verification

Mobile Number*

+44

Send Code

Why are we verifying your contact details?
We are verifying your contact details to ensure the security of your online account. Two factor authentication is a standard process that ensures only you can access your account.

HODGE

Hodge and Hodge Bank are trading names of Julian Hodge Bank Limited which is registered in England and Wales (No. 743437). It is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under registration number 204439. Its registered office is One Central Square, Cardiff, CF10 1FS.

5.

Enter the code we sent to your mobile phone and click 'Verify'. If you didn't receive a code, check you've entered the mobile number correctly and click 'Resend Code'.

HODGE Need Help? [Contact Us](#) [Login](#)

Please provide your mobile number for verification

Mobile Number*

+44	7595221622
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[Send Code](#)

Mobile Number Verification

Please enter the verification code sent to your mobile number

<input type="text"/>					
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Code will be valid for 10 minutes.

[Verify](#) Didn't receive code ? [Resend Code](#)

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Next, you need to provide a unique email address. This can be different to the one we hold on file for you, but must be unique to this account and can't be shared with another account. Enter the email address and click 'Send Code' to send the verification code to your email address.



Need Help? [Contact Us](#)

Login

Please provide your email address for verification

 This will be your username for future logins.

Email Address*



Send Code

 **Why are we verifying your contact details?**

We are verifying your contact details to ensure the security of your online account. Your email address will be your online account username. If you change your registered email address in the future, this will automatically change your account username.



Hodge and Hodge Bank are trading names of Julian Hodge Bank Limited which is registered in England and Wales (No. 743437). It is authorised by the Prudential



Log in to your emails and find the code we've sent you from Hodge, then enter it in the box. If you can't find the email, check your junk or spam folder, or double check you entered the email address correctly and click 'resend code'.

The screenshot displays the Hodge website's login verification interface. At the top, the Hodge logo is on the left, and navigation links for 'Need Help? Contact Us' and a 'Login' button are on the right. The main heading reads 'Please provide your email address for verification'. Below this, a note states 'This will be your username for future logins.' An input field for 'Email Address*' contains the text 'dsp.chantelle+8774635241111@'. A 'Send Code' button is positioned below the input field. A modal window titled 'Email Address Verification' is overlaid on the page. It contains the instruction 'Please enter the verification code sent to your email address' and a row of six input boxes. The first box is highlighted with a red border, and a red arrow points to it from the right. Below the boxes, it says 'Code will be valid for 10 minutes.' At the bottom of the modal, there is a 'Verify' button and a link that says 'Didn't receive code? Resend Code'. The footer of the page features the Hodge logo and a disclaimer: 'Hodge and Hodge Bank are trading names of Julian Hodge Bank Limited which is registered in England and Wales (No. 743437). It is authorised by the Prudential'.



You can now enter a new password which you'll use when logging in, and your username will default to your email address. It must be eight characters long, a mix of upper and lower case letters, a mix of numbers and letters and have one special character e.g., !@#?}

If the password doesn't meet the criteria, you'll get a notification in red telling you what to do. You can also click the eye icon if you want to show your password – only do this if you are in a safe and secure location, and not on public transport for example.

Click 'Save & Login'.

HODGE Need Help? [Contact Us](#) [Login](#)

Set your password

Username* 

Password* 

Re-enter Password* 

Guidelines for set passwords

- At least 8 characters
- A mixture of both uppercase and lowercase letters
- A mixture of letters and numbers
- Inclusion of at least one special character e.g., ! @ # ? }
- Both passwords match



You'll then be taken through the two-step verification process that we set up earlier.

Need Help? [Contact Us](#) Login

Verification Code

Please enter the verification code sent to your mobile number



Code will be valid for 3 minutes.

Verify

Didn't receive code ?

[Resend Code](#)



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Hodge Bank's Privacy Notice confirms how we manage and process your personal data. If you require more detail on how we handle your information, please go to [Privacy - Hodge Bank](#) and click on help and support.

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10.

That's it! You now have access to our new online portal to view and manage your Hodge savings accounts. If you need more information on how to use the platform, visit the FAQ section at the top of the page once you've logged in.

The screenshot displays the Hodge online portal interface. At the top left is the Hodge logo. To the right, there is a navigation menu with 'Need Help? [Contact Us](#)', a user profile icon, and a yellow 'Logout' button. Below the header, a navigation bar includes 'My Savings' (underlined), 'Explore Products', 'FAQ', and 'About Us'. The main content area shows 'My Net worth' as £51,555.76. Below this, there are tabs for 'Active Account' (selected) and 'Closed Account', along with a yellow 'Apply for New Product' button. A card displays 'Fixed Term Maturity Holding Account' with '1 Account' in a small box, 'Total Savings £51,555.76', and a 'View Account' button. The footer features the Hodge logo and a disclaimer: 'Hodae and Hodae Bank are tradina names of Julian Hodae Bank Limited which is registered in Enland and Wales (No. 743437). It is authorised by the Prudential'.



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